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Interviews: 1,426 fast food workers
Dates: February 20-24, 2015

FINAL

Study #11481
NCOSH Fast Food Safety Online Survey
February 2015

44 Male 56 Female [109]

Please note: all results are shown as percentages unless otherwise stated.

1. Do you currently work, or have you recently worked, in a fast food restaurant where people receive their food either at the counter or in a drive-thru lane?

Yes, currently work in a fast food restaurant	100	CONTINUE	[118]
Yes, worked in a fast food restaurant within the past six months	-		
Yes, worked in a fast food restaurant more than six months ago	-		
No, never worked in a fast food restaurant	-	TERMINATE	
Not sure	-		

2. In your most recent fast-food restaurant job, did you personally have the power to hire, fire, and discipline employees of your restaurant?

Yes, had the power to hire, fire and discipline employees	-	TERMINATE	[119]
No, did not have the power to hire, fire and discipline employees	100	CONTINUE	
Not sure	-	TERMINATE	

The remainder of this survey is going to focus on your work in a fast food restaurant. If you have more than one job, please focus on your work in a fast food restaurant.

3. Which of the following three statements best describes the work you do?

You normally spend <u>more than half</u> of your shift in the kitchen preparing and cooking food	53	[125]
You normally spend <u>less than half</u> of your shift in the kitchen preparing and cooking food	26	
You normally <u>do not spend any time</u> in the kitchen preparing and cooking food	21	

4. Below is a list of health and safety problems that can occur in some job locations. For each one, please indicate how big of a problem that is at your restaurant.

THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE WHO SAY VERY OR FAIRLY SERIOUS PROBLEM

	Total Serious Problem	Total Problem	Very Serious Problem	Fairly Serious Problem	Just Somewhat Of A Problem	Not A Problem	
Too few employees to handle the workload safely	44	66	27	17	22	34	[130]
Pressure from managers to work more quickly than is safe	39	59	24	15	20	41	[127]
Broken or damaged kitchen equipment	37	61	24	13	24	39	[129]
Wet, slippery, or oily floors.....	36	60	23	13	24	40	[131]
Not enough training to do the job safely.....	34	56	21	13	22	44	[126]
Missing or damaged personal protective equipment like gloves, goggles, or aprons	29	44	19	10	15	56	[128]

Q4: TOTAL SERIOUS PROBLEM	
Too few employees or pressure to work too fast.....	54

- 5a. As far as you know, does your restaurant have a first aid kit on site?

Yes, has a first aid kit.....	86	CONTINUE	[132]
No, does not have a first aid kit.....	8	Skip to Q.6	
Not sure	6		

(ASK ONLY OF RESPONDENTS WHOSE RESTAURANT HAS A FIRST AID KIT IN Q.5a.)

- 5b. Is your restaurant's first aid kit in a location that any employee can access, or is it somewhere that not all employees can access, such as in a manager's office or in a safe?

In a location that any employee can access	70	[133]
In a location that not all employees can access.....	14	
Not sure	2	
No kit/not sure (Q6a).....	14	

(ASK ONLY OF RESPONDENTS WHOSE RESTAURANT HAS A FIRST AID KIT IN Q.5a.)

- 5c. As far as you know, does your restaurant's first aid kit have all the things an injured employee is likely to need, such as band aids and burn cream, or is it missing some important items?

Has all of the things you might need	56	[134]
Missing important items	19	
Not sure	11	
No kit/not sure (Q5a).....	14	

Q5a/b/c TOTAL	
First aid kit missing, inaccessible, or incomplete.....	36

6. Below is a list of injuries that can happen on the job. Please indicate how many times, if any, each of the following things has happened to you while working at your fast food job in the past year.

THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE WHO SUFFERED EACH TYPE OF INJURY

	Total Has Happened	<u>Never</u>	<u>One Time</u>	<u>More Than One Time</u>	
Been burned.....	79	21	21	58	[135]
Been cut.....	67	33	25	42	[137]
Been hurt while lifting or carrying items.....	34	66	18	16	[138]
Been injured by a fall on a wet, slippery or oily floor.....	23	77	15	8	[136]
Been assaulted.....	12	88	7	5	[139]
Been injured in another way.....	29	71	15	14	[140]

Q6 TOTAL	
Have been injured in at least one way.....	87

RESPONDENTS WHO HAVE NOT EXPERIENCED ANY OF THE INJURIES IN Q6 SKIP TO Q9.

(ASK ONLY OF RESPONDENTS WHO HAVE EXPERIENCED AT LEAST ONE OF THE INJURIES IN Q.6.)

7. Thinking about any injuries you may have sustained at your fast food job, please indicate whether any of the following things has happened to you as a result of those injuries. Please check all that apply.

You had to pay for medical care at a doctor's office, clinic, or hospital for an injury, without reimbursement from your employer.....	12	[141]
You had to pay for medicine or treatments like ointments or bandages for an injury, without reimbursement from your employer.....	16	>
Your supervisor told you to continue working even though you said you were unable to because of your injury.....	16	
You had to miss work because of your injury, and were not paid for the missed time.....	16	
None of these statements apply.....	63	

RESPONDENTS WHO DO NOT REPORT A BURN IN Q6 SKIP TO Q9

The next few questions are about the burn injury or injuries you received in your fast food job....

(ASK ONLY OF RESPONDENTS WHO SAY THEY HAVE BEEN BURNED IN Q6.)

8a. Which of the following describes a situation in which you have been burned at your restaurant? You may choose more than one response.

THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE

Operating or cleaning a fryer.....	54	[142]
Operating or cleaning a grill.....	46	>
Handling hot liquids like coffee.....	39	
Operating or cleaning an oven.....	39	
Operating or cleaning hot equipment other than the oven, fryer, or grill.....	37	
Using chemicals to clean the store or equipment.....	11	
None of these.....	5	

(ASK ONLY OF RESPONDENTS WHO SAY THEY HAVE BEEN BURNED IN Q6.)

8b. When you were burned, did the store manager always provide you with appropriate treatment like burn cream and bandages?

Yes, you were always given appropriate treatment.....	55	[143]
No, you were not always given appropriate treatment.....	45	

(ASK ONLY OF RESPONDENTS WHO SAY THEY HAVE BEEN BURNED IN Q6.)

8c. When you were burned, did a store manager ever suggest treating the burn with home remedies or condiments like mustard, mayonnaise, butter, or ketchup, instead of burn cream?

Yes, store manager suggested treating a burn with a home remedy or condiment	33	[144]
No, store manager never suggested treating a burn with a home remedy or condiment	67	

(ASK ONLY OF RESPONDENTS WHO SAY THEY HAVE BEEN BURNED IN Q6.)

8d. Please indicate whether any of these factors contributed to your burn injury. Please check all that apply.

THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE

Pressure from managers to work more quickly than is safe ..	36	[145]
Too few employees to handle the workload safely	29	>
Missing or damaged personal protective equipment like gloves, goggles, or aprons.....	19	
Broken or damaged kitchen equipment	17	
Wet, slippery, or oily floors.....	10	
Not enough training to do the job safely	10	
None of these	45	
Total too few employees or working too fast	46	

9. Do you think the company that employs you at your fast food job could make your job safer, or do you think it is not realistic that they could make the job safer?

Employer could make job safer	51	[146]
Not realistic for employer to make job safer	27	
Not sure	22	

10. Would you say your company puts employee safety at risk in order to increase their profits, or not?

Yes, company puts employee safety at risk in order to increase profits	40	[147]
No, company does not put employee safety at risk in order to increase profits	60	

FACTUALS: These last few questions are for statistical purposes only.

F1ab. For statistical purposes only, are you from a Latino, Hispanic, or Spanish-speaking background? (IF NOT HISPANIC, ASK:) What is your race?

White/Caucasian.....	54	[148/149]
Black/African American.....	20	
Hispanic/Latino	20	
Asian/Pacific Islander	1	
Other.....	3	
Prefer not to say	2	

F2. What is your age?

18-19.....	20	[116/117]
20-24.....	39	
25-29.....	18	
30-39.....	16	
40 and over	7	

F3. Which fast food restaurant chain do you currently work for, or have you worked for in the past six months?
Please select any fast food restaurants you have worked for in the past six months.

Arby's	2	[120/124]
Burger King	16	
Carl's Jr.	2	
Checkers	1	
Chick-fil-A.....	5	
Church's Chicken	1	
Dairy Queen	1	
Domino's Pizza.....	3	
Five Guys Burgers & Fries	1	
Hardee's	3	
Jack in the Box.....	1	
Jimmy John's.....	1	
KFC	8	
Little Caesars Pizza.....	3	
Long John Silver's	1	
McAlister's Deli.....	1	
McDonald's.....	31	
Moe's Southwest Grill.....	1	
Papa John's Pizza	2	
Pizza Hut.....	4	
Popeyes Louisiana Kitchen	1	
Quiznos Sub.....	1	
Sonic Drive-In.....	2	
Steak 'n Shake	1	
Subway	8	
Taco Bell	6	
Wendy's.....	15	
Whataburger.....	2	
Other	3	